



BOUNTIFUL CITY NEWSLETTER

The City of Beautiful Homes and Gardens

November, 2001

Published for Bountiful City Residents
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Terrorism and Emergencies **Are We Safe in Bountiful?** **An Open Letter to** **Citizens and Businesses**

by Tom Hardy
City Manager

I recently received a letter from one of our citizens asking about the safety of Bountiful, and what Bountiful is doing to combat terrorism. He wanted to know what preparations we had in place to protect us against hostile acts perpetrated against our citizens within the corporate limits of our city. I have had many other people ask questions concerning the safety of our water supply, our power supply, the city's ability to respond to emergencies, and what citizens can do to feel safe in their homes and neighborhoods.

THE SEPTEMBER 11TH FALLOUT

The events of September 11 have affected all of us. It is natural, even though these events happened thousands of miles away, to personalize them and worry that similar tragedies might take place in our own local community. While such fear is natural, it is probably not productive, and may even be harmful if it results in people withdrawing into themselves and ceasing to be part of a vibrant and healthy community. I am not advocating that we be oblivious to these acts of terrorism, or to the potential that something could happen, but I am asking all citizens to weigh the probability of such an event in their life against the many other uncertainties that we face, and realize that the chances are probably so slim that there are more productive things to devote our worrying time and energy to than the possibility of a terrorist attack or a bio-terrorist threat.

BOUNTIFUL'S EMERGENCY PLAN

The city of Bountiful has for many years had an emergency operation plan in place. The emergency operation plan is a flexible, incident-based plan which can respond to a variety of circumstances, including flooding, earthquake, fire, hazardous material spill, plane crash, or other catastrophe that might impact our community. To begin with, we have professional police and fire departments supported by a "911" dispatch center operated on a "24-7" basis. This dispatch center is well secured, and responds to emergency calls from citizens and dispatches police and fire personnel to the scene of localized emergencies. If additional departments are needed, the dispatch center calls the city's Street Department, Water Department, Power Department, or others.

Should an event become larger than can be efficiently handled by



Photograph by Yoni Brook / yopix.com

the normal incident command system of the police, fire, or other departments, the city's emergency operation center is mobilized. The city's emergency operation center is located at City Hall, and, like our Public Safety Building, has an independent power supply in the event utilities are disrupted. If, for some reason (as occurred in New York), the emergency operation center is destroyed or unavailable, Bountiful can set up emergency operation centers at the Fire Department, the Water Department or the Street Department, all of which have independent communications capabilities. The emergency operation center, under the direction of the City Manager, mobilizes all city resources as necessary, and would mobilize the community and neighborhood leaders as needed and appropriate to respond to the particular incident.

NEIGHBORHOOD ORGANIZATION AND INDIVIDUAL PREPARATION

In the back of the Davis County Directory, published by Carr Printing and delivered to all homes annually in Bountiful, there is a

Continued on next page

Safety

Continued from page 1

ten-page emergency and disaster preparedness section. I would invite families to review together this section, which includes suggestions for a 72-hour kit, CPR instructions, safety of the home, electrical, gas and water supply, common sense reactions to floods, winds, lightening, winter storms, and earthquakes, and last but not least, a neighborhood plan that can be followed and a list of numbers that can be called should problems arise.

BIO-TERRORISM

While the above information is helpful and general in nature, let me address several specific concerns with regard to the aftermath of the September 11 events. We have had several calls from citizens in our city concerned about mail they have received. We have a protocol established to respond to your call. Simply dial 911, and our Fire and Police Departments will implement that protocol and respond in a safe, timely, and efficient manner. I am pleased to report that as of this date (November 1), none of the suspicious calls have turned up any anthrax or other bio-terrorist material, and while we do not anticipate any in the future, we will continue to respond as needed.

There are some common sense steps which can be followed if you are concerned about opening your mail. The most obvious is to look at the sender, and see if it is someone with whom you are familiar

Our water supply would be very difficult to contaminate due to the large number of water sources (9) and storage reservoirs (12)... Given the diversity of our power supply, it is also unlikely that a terrorist act at one of the facilities would damage or interrupt our ability to supply power to you.

from a business or personal relationship basis. As President Bush has pointed out, residential and commercial mail is overwhelmingly safe. In fact, as of November 1st, there have been no reports of any anthrax exposure in the State of Utah from mail or from any other source.

WHAT ABOUT THE OLYMPICS?

Obviously, there will be heightened security and awareness in our community and state during the month of February, as the world comes to Salt Lake City. To begin with, Bountiful will not be a venue city, and there will be no Olympic events at our ice skating rink or in any other area of Bountiful. Nevertheless, we will increase police and other departmental security monitoring surveillance to assure the safety of our citizens, both in school and at home, throughout that period of time. We have not volunteered any of our police and fire personnel for the Olympics, preferring instead to have a full complement available should the need arise here in Bountiful.

We will be monitoring our water supply, power supply, public buildings (including our Recreation Center), our other public facilities, and will be coordinating with the county and the state on any suspicious activity that is observed. Again, during this period of time, if you observe something that you think is suspicious or ought to be investigated, please call our dispatch center at 298-6000, or if there is an emergency, dial 911, and we will promptly investigate the situation.

HOW SAFE AND SECURE IS OUR WATER SUPPLY?

Bountiful's water supply has always been safe, and we see no reason that it will not be in the future. Bountiful's water comes from a combination of seven underground wells and two water treatment plants. The wells and the treatment plants have both physical and electronic surveillance, which will be heightened during the Olympics

to an even greater level. Our water is stored in twelve reservoirs located throughout the community, all of which are secured, and which have electronic surveillance and physical inspection on a daily basis. The water supply would be very difficult to contaminate due to the large number of water sources and storage reservoirs, as well as the large volume of material that would need to be introduced at any one of these locations. We continuously monitor these facilities, and would encourage any citizen who thinks that he sees anything suspicious at any of those locations to again call us so that we can immediately investigate.

HOW SAFE IS OUR POWER SUPPLY?

Our power supply comes from a variety of sources, including the Colorado River (Flaming Gorge, Glen Canyon, etc.), coal-fired power plants in New Mexico and Utah, our own power generation on 200 West, hydroelectric plants on Pineview and Echo Reservoirs, and power supply contracts which deliver power from the northwest (Idaho Power and Bonneville Power), and the Western Colorado Region. Given the diversity of power supply, it is unlikely that even a terrorist act at one of these facilities would damage or interrupt our overall ability to supply power to you.

Most of our power is imported into Bountiful across transmission lines which are owned and operated by Utah Power (PacifiCorp). Again, even if these power lines were interrupted, we have sufficient power production capability on 200 West to serve most of the city during low load hours, and would be rotating power through the city should the outage last for an extended period of time. Those contingency plans are currently in place and we would immediately begin emergency operations should the transmission lines be interrupted. There are five substations throughout the city, along with a transmission line which connects them and which is fed in two different directions, allowing for continued service should one of the directions be interrupted. Additionally, we have both electronic and physical surveillance of our major power supply and transmission facilities which allow us to immediately respond should an emergency arise.

HOW SAFE ARE OUR PUBLIC BUILDINGS?

Bountiful has no large multi-story buildings. Our essential public facility buildings are all two stories or less. We have done a security inventory and assessment of the buildings, and have both physical and electronic surveillance in essential facilities. With two fire stations, we are able to respond to emergencies out of either station should the other station be damaged. Additionally, we have firefighters trained in hazardous materials collection and disposal, and have the necessary equipment, suits, breathing apparatus, and other safety equipment to deal with a hazardous materials problem.

WHAT ABOUT AN AIRPLANE INCIDENT?

While normal commercial air traffic is not over Bountiful, particularly at low levels, we do have some general aviation traffic. Our understanding is that that will be somewhat restricted during the 2002 Winter Olympic Games. Again, we have no way of absolutely assuring an airborne incident will not take place, but will be able to quickly respond should such an incident occur. Hill Air Force Base will also be monitoring air traffic throughout the Olympic calendar, providing an additional level of security.

WHAT SHOULD CITIZENS DO?

After reviewing everything that the city has done to prepare, the best advice is to live your life to the fullest with your family, friends, and neighbors. If you see anything which is out of the ordinary and which you feel should be investigated, call us. In the meantime, you should feel safe, secure, and protected as you go about your daily affairs. We commit as a city to do everything within our power, working in cooperation with county, state, and federal agencies, to assure that Bountiful is and will continue to be a safe, quiet, enjoyable, high-quality-of-life city in which to live.

May all of you have a joyous holiday season and new year, and may God Bless America, our great State of Utah, and our outstanding City of Bountiful.

New Billing Services Available Now for City Utility Customers

Bountiful City now offers our utility customers two convenient, zero cost, options to assist with their monthly budgeting and payment of city provided utility services.

EFT PROGRAM

The first of these customer options is a program that has been in place for several years which we call the "EFT" program (short for Electronic Funds Transfer). This option allows customers to have their monthly billed utility amount directly transferred from their designated checking or savings account.

The customer simply completes an enrollment form for the option and includes a voided check (for deduction authorization from checking) or a savings deposit slip (for deduction authorization from savings). Once set up, the utility customer will receive billings as normal but their utility bill will indicate (1) that they have selected the EFT option and (2) to not pay the bill by cash or check since the city will deduct the payment directly from their designed checking or savings account on the due date of the bill.

BUDGET BILLING PROGRAM

The second option now offered to customers is what we call "Budget Billing." This allows all residential and commercial city utility customers the option to have their annual city utility bills averaged and billed in equal monthly installments.

To participate in this program, customers must (1) be current, and stay current, on their utility accounts (2) pay their current balance in full and (3) have twelve months of history at their billed address. The sign-up period for the program will normally be each October with annual account review each October to identify under- or over-payment of the account balance. Any adjustments identified will be rolled into a new Budget Billing amount in November of each year.

Each customer on Budget Billing will continue to receive a monthly statement as before, but the statement will show an equal monthly payment amount along with a running account total to show actual usage, charges and payments. Customers who wish to apply for this Budget Billing option simply complete a sign-up form and submit the form to the Utility Billing department along with a payment for their current amount due. The initial sign-up period for this year only is November 1st thru December 21st. Mailing of budget bills will begin in January 2002.

While we anticipate that many customers will choose to use both EFT and Budget Billing options, these options may be used separately or not at all. **The customer has the choice and the service is free.**

Sign-up forms will be included in utility billings or you may also call 298-6100 or stop by City Hall to obtain a sign-up form for either or both programs.

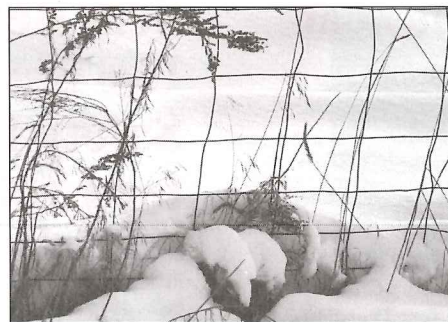
Streets, Sanitation and Landfill Report

Thank you to all the residents who participated in the annual Household Hazardous Waste collection event. Over 730 vehicles passed through our shop, making participation in this event the largest to date.

Beginning Nov. 1, the City landfill hours will be 8:00 am to 5:00 pm Monday through Saturday. Compost is available at the landfill for \$30 per ton or \$1.50 per one hundred pounds. Come and take advantage of this material for yard and gardens.

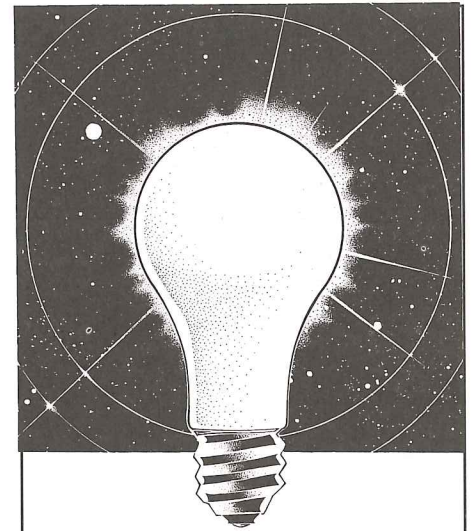
Our Sanitation Department will not pick up garbage on Thanksgiving, Christmas and New Years Day. Garbage pickup will be one day delayed following these holidays, for that week only.

Just a reminder that with the winter season approaching our snow plows are 12 feet wide and need room to operate throughout the city. Cars should be kept off the street for safety and plowing operations. Snow should not be blown into the street as it can cause a traffic hazard.



Winter's approaching. Keep in mind that city snow plows are 12 feet wide and need room to clear streets without being impeded by parked cars.

This newsletter was prepared prior to the November 6 city election. The new Mayor and two new City Council members will be introduced in the next edition.



Thanks for Your Conservation Efforts

And there will be plenty of power for holiday lighting

The City Power department would like to thank the many residential customers who participated in this summer's **Energy Conservation/Cash Refund Program**. You will recall that the program offered a cash refund to customers who reduced their usage 20% per month compared to the same month last year. The program was very successful and we would like to make you aware of the results for the four months of the program:

Billings for July 2001 (June usage)—there were 1,742 customers or 12.4% of 14,091 customers who qualified for \$16,431 in refunds, or an average of \$9.43 per customer.

Billings for August 2001 (July usage)—there were 2,900 customers or 20.6% of 14,067 customers who qualified for \$36,631 in refunds, or an average of \$12.63 per customer.

Billings for September 2001 (August usage)—there were 2,543 customers or 18.2% of 14,008 customers who qualified for \$34,715 in refunds, or an average of \$13.65 per customer.

Billings for October 2001 (September usage)—there were 1,807 customers who qualified for \$14,609 in refunds, or an average of \$8.08 per customer.

The remarkable result was that for the four months we had an average of 2,248, or 16%, of our customers qualify for a total of \$102,386 in refunds, an average of \$11.39 per customer per month.

The account credits will all be accumulated and refund checks will be sent out in November. We are very pleased with the outstanding conservation efforts of so many of our customers. It is such community cooperation that makes our city strong.

Whether for Skating or Swimming, City Recreation Center Offers Year-Round Value

The Bountiful Recreation Center is a great value for recreation, exercise and just plain fun. It is more than a summer facility, since it offers a wide variety of programs available year-round to the citizens of Davis County.

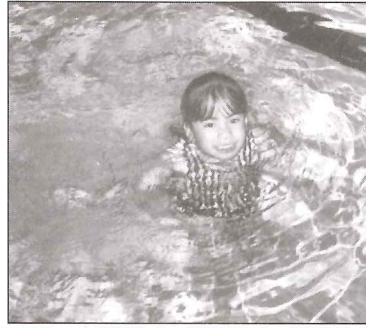
The best way to utilize the facility is to purchase a one-year Family Pass (\$395 plus tax) which gives a family access to the entire Center including the swimming pool, water aerobics, hot tub, ice rink, weight room, racquetball and wallyball courts.

Adults can enjoy the steam room and sauna to relax after a workout or a long day at work. There is even a rental program in which residents can rent the facility on weekend nights or other times by request.

One of the many celebrated programs is the popular Swimming and Diving lessons, with the Center offering one of the largest Red Cross "Learn to Swim" (Levels 1-7) programs in the entire state. The Center also hosts Adaptive Aquatics, Parent-Tot courses (designed for 18-36 month olds) and Scout Merit Badge Classes.

Lessons are offered Monday and Wednesday or Tuesday and Thursday between 9 am and Noon or between 4-6 pm and on Saturdays between 9-11 am. Adult lessons are available in the evening by request.

Swim lesson sessions are typically 25 minutes long and run five weeks for only \$30. Water exercise classes are one hour in length and are offered mornings at 5 am, 6 am and 9 am



Swimming programs appeal to children and adults through varied classes at the Bountiful Recreation Center.



Monday through Friday and in the evening Monday through Thursday from 9-10 pm.

An Annual Pass covers fees for the water exercise classes, but the Center also sells single admission or multi-visit punch passes.

Another one of the highly-rated programs is the ice skating lessons, emphasizing the "FUNdamentals" of skating. The key word is FUN, and each skater is encouraged to progress at his or her own pace to enjoy the sport. This program has been designed to create the highest degree of interest and enthusiasm possible. The Ice Arena follows the U.S. Figure Skating Association's "Skate with Us" program, and all lessons are taught by a staff of professional figure skaters.

Each session of Basic 1-Basic 8 and Freestyle 1-4 is composed of six half-hour classes. The pre-school Snowplow Sam 1, 2 & 3 program is comprised of six 20-minute classes.

The classes are held twice a week for three weeks, and consist of a maximum of 10 students for personalized instruction.

Skating classes are held Monday and Wednesday at 5:30 pm. Snowplow Sam classes are held Monday and Wednesday at 10 am, 10:20 am, 10:40 am, Noon and 12:20 pm, and Tuesday and Thursday at 10 am, 10:20 am, and 10:40 am. Adult classes are held Monday nights at 6:15 pm.

Payment for courses is due at time of registration. Due to the limited class space, the Center is unable to hold make-up classes due to a participant's illness or other time conflicts. Any refunds are subject to the Center's refund policy and it reserves the right to cancel or combine classes as needed.

If you have questions on classes and programs, call the front office (298-6220) or stop by the Center and purchase a Family Pass to take full advantage of the Bountiful facility.

Golden Years Center Calendar

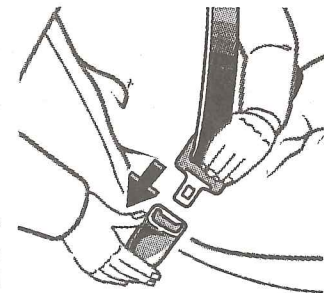
December

- 7 Viewmont Madrigals program, 12:30 pm
- 12 Achiever Pre-School "Santa's Helpers"
- 18 Christmas Lights Tour with Dinner (4-9:30 pm)
- 21 Christmas Party
- 24 Half-Day only with Brunch, 10 am
- 28 Birthday Party
- 31 New Year's Bingo Party
- Jan 3 Olympic Park Tour in Park City

Regular Activities

- Lunch served weekdays, 11:45. Call for reservations, (295-3479)
- Wendover trips scheduled first Tuesday of each month.
- Blood Pressure Clinics, 10:30 am first Thursday and third Wednesday.
- Foot Clinics, Legal Services and free haircuts monthly

Seat Belt Use is a Major Safety Issue for Utahns



Failure to "buckle up" contributes to more traffic fatalities than any other traffic safety-related behavior. Did you know:

- Compared to belted crash victims, unbelted crash participants were over 11 times more likely to die in a crash?
- Unbelted Utahns were almost six times more likely to require inpatient hospitalization than those who were belted?
- The average hospital charge for a belted inpatient was \$13,445 compared to \$18,139 for an unbelted victim?
- If unbelted crash victims had used a seat belt, Utah could save about 128 lives and nearly 400 hospital stays annually?
- Self-reported seatbelt use for teen drivers was lower (78) than for other drivers?
- When compared to other crash victims, unbelted children (ages 1-15) were seven times more likely to be killed and six times more likely to be hospitalized?

In addition, seat belt buckling is the law. Utah statute requires that motorists can be stopped and cited if anyone under 19 years of age is unrestrained. (Citations can also be given for unbelted older passengers and drivers if the motorist is stopped for some other violation.)

It's the law. It's one of the most important safety issues in Utah. Buckle up!

The Mayor, City Council and staff wish all of you a Healthy, Happy &

"BOUNTIFUL"
HOLIDAY SEASON

